

100% New Mexico Initiative-County Logic Model

Hypothesis

By ensuring that 100% of county residents have access to 10 vital surviving and thriving services including timely health care, we can increase physical and mental health, safety, resilience, family stability and emergency readiness. We can also decrease ACEs, trauma, substance misuse and social adversity.

Purpose

Build the capacity of each community within a county's borders to create a seamless and networked countywide system of care, safety, emergency preparedness, and education for 100% of residents. Ensure structure for emergency management.

Goals

Educate elected leaders and stakeholders on the need for and benefits of ensuring that all residents have access to the ten services for surviving and thriving. Develop a hub for competency-based learning for county leaders in ten vital family-serving sectors; Use continuous quality improvement to improve quality of and access to 10 vital services shown to strengthen families; Evaluate progress

Inputs/Partners

- Governor and cabinet level secretaries and staff
- State lawmakers
- Mayors and council members and city managers
- County commissioners and County manager
- School board members and school superintendent
- University and college presidents and leadership
- Leadership in agencies in ten surviving and thriving service sectors: behavioral health care, medical/dental care, transportation, housing, food security, parent supports, early childhood learning, youth mentors, family-centered schools, job training and placement
- Experts in continuous quality improvement, collective impact and adaptive leadership
- Emergency management specialists
- Economic development experts and social entrepreneurs
- Historians and historical trauma experts
- Information technology and infrastructure
- 100% New Mexico developers
- Community stakeholders of all ages
- Data systems

Activities

- Identify co-organizers and ten action team leaders to use collective impact model to guide initiative
- Support ongoing surveying of county parents and youth to assess gaps in 10 service areas
- Recruit action team members from ten sectors.
- Facilitate 100% Community course for all initiative participants, with 100% Community as course textbook
- Implement local innovations and projects to address gaps in services in ten sectors
- Create Task Force on History and Cultures to educate public about root causes of health disparities, trauma and social adversity
- Track all innovations and projects and share measurable progress with all residents
- Create public and private partnerships to support innovations
- Create economic base to institutionalize work in each county

Evaluation

- Measure satisfaction and user experience of those taking course and engaging with initiative
- Measure changes in knowledge and behaviors among initiative participants related to their understanding of CQI, data-driven work, and reaching goal of 10 sectors accessible to 100% of residents
- Measure changes in agency leadership and increased use of CQI, collective impact and adaptive leadership
- Track alignment of initiative with current local work
- Measure increases in quality of services and accessibility to services (in ten sectors)
- Track the increase of public awareness of root causes of health disparities, trauma and social adversity
- Track increase in effective use of technology to increase agency user-friendliness and accessibility
- Track increases in buy in from elected leaders related to serving 100% of residents w 10 sectors

Short-term Outcomes

(Depending on the level of urgency, the timeline could be days, weeks or months)

Establishment of effective and transparent governance of 100% New Mexico initiative with a governmental or nongovernmental organization, with evaluation process secured.

Increase knowledge and skills of 100% New Mexico initiative and course participants [govt/agency leaders] to:

- Use data to identify local challenges in ten sectors
- Mine and analyze data
- Assess agency workflow challenges and successes
- Research evidence-based solutions
- Implement CQI to improve services
- Increase use of CQI, Collective Impact and Adaptive Leadership among agency leadership
- Improve communication between city, county and school board leadership and their staff
- Increase awareness of gaps in vital services
- Increase use of structured innovations to address gaps in services with measurable activities
- Increase knowledge of the root causes of health disparities, trauma and social adversity among public and leaders

Intermediate Outcomes

(Timelines vary widely)

- Increased access to 10 vital surviving and thriving services
- Increased local funding of programs and services related to preventing health disparities and social adversity
- Increased awareness of social costs of lack of access to ten vital services, health disparities, trauma and social adversity
- Agencies in ten sectors have data-driven plan to serve 100% of residents

Long-term Outcomes

(Timelines vary widely)

- Increase in access for all county residents to ten surviving and thriving services
- Increased school/college attendance, performance and graduation; increased job readiness
- Increase use of 10 vital services
- Increased use of technology to strengthen access to 10 services
- 100% New Mexico initiative institutionalized within local government
- Increased public/private partnerships ensuring 100% of residents have access to 10 services